



*Baycrest*

Retirement Community  
at Hervey Bay

**RSL  
care**

# Welcome

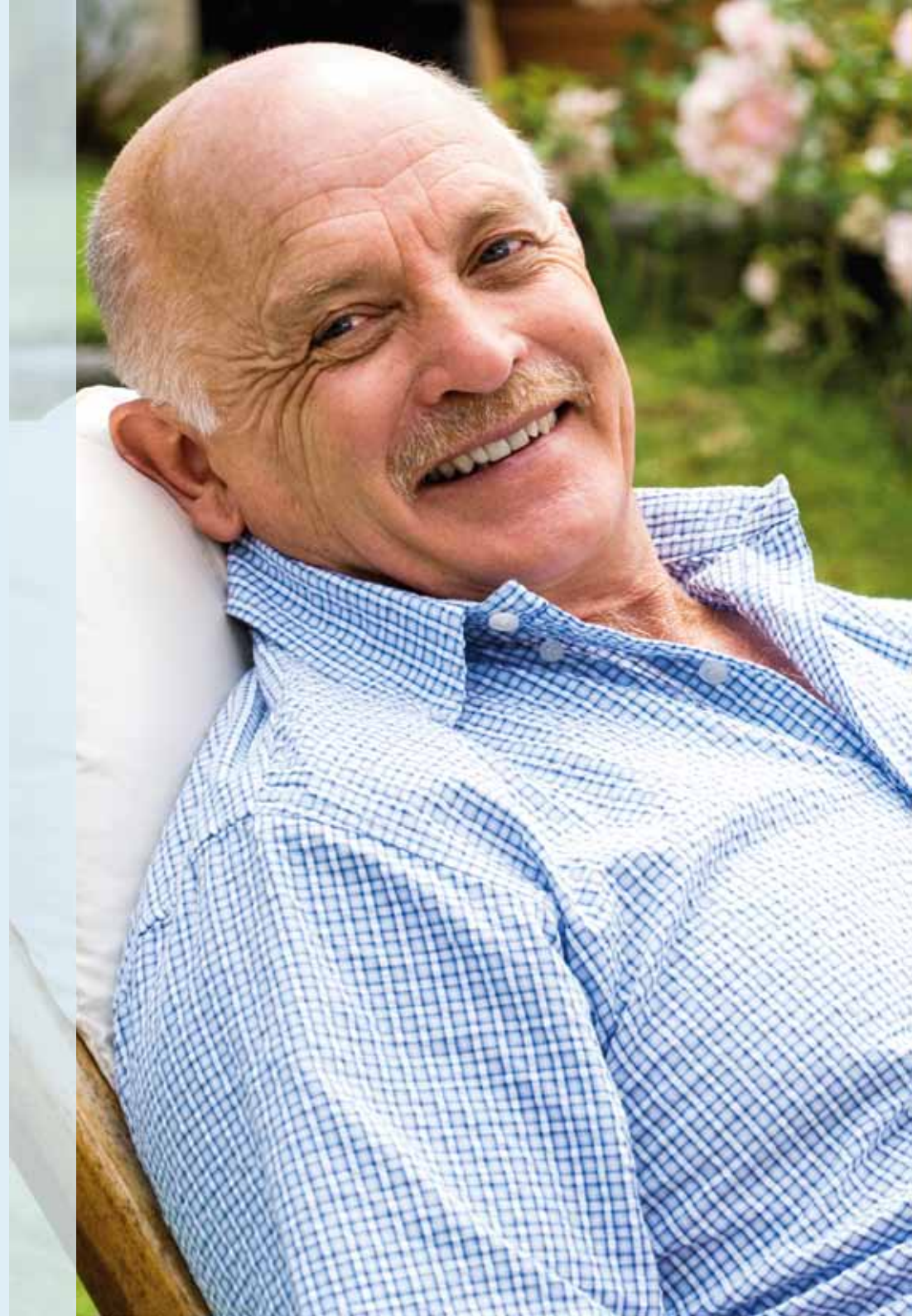
to Baycrest Retirement Community at Hervey Bay

This may come as a surprise, but the most alluring aspect of Baycrest is an illusion. When you wander by the dam or look out from the residents' lounge, it's easy to feel miles from anywhere. You are, in fact, only minutes from major shopping centres, beautiful beaches, hospitals and the very heart of Hervey Bay. That's the beauty of our idyllic world here on Queensland's outstanding Fraser Coast.

At home and around your village you are at one with nature, the trees and the birds, with the option of no connection to the outside world – just uninterrupted peace and quiet. At Baycrest you'll enjoy the best of all kinds of worlds and, of course, the renowned spirit of mateship that typifies RSL Care.

**// I think it is very, very good here, everything is good about the place. There is something on every day if you want to socialise. I couldn't ask for anything more! //**

OLIVER ROBINSON, RESIDENT^





# Baycrest

## Retirement Community at Hervey Bay

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For more information please contact RSL Care on  
1300 558 648 or email [retirement@rslcare.com.au](mailto:retirement@rslcare.com.au)  
[www.rslcare.com.au](http://www.rslcare.com.au)

Cover photo: Hervey Bay Marina



## Around your bush retreat

Don't be fooled by the trees and the bushland setting. Baycrest is as sophisticated as its setting is natural. Nestled among the vegetation just minutes from your front door is the village hub, a community clubhouse with all that familiar charm of RSL Care and a civilised array of amenities. For a start there's an enormous recreation room complete with billiard table, indoor lawn bowls and a piano. If something a little more leisurely appeals, entertain friends and family in our delightful barbecue area, or just unwind in one of Baycrest's two pools. Stroll the lovely even streetscapes to the residents-only library – the perfect place to escape when the birdsong gets a bit noisy. Speaking of noise, there may just be a tiny bit when the boys get building in the men's shed!



// I just love living here. I've got lots of friends and lots to keep me busy – bowls, exercise classes and monthly meals for socialising. It's just great! //

BERYL DAVIS, RESIDENT^



## Serenity and security

When it comes to your wellbeing and safety, you'll be pleased to know that Baycrest accommodates both.

Your villa has modern security systems in place, including security screens, smoke detectors and a 24 hour emergency call system. This, of course, is great for peace of mind, but we also cater to your peace by almost completely removing one sound from your lives: the sound of the suburbs. No local traffic or teenagers partying through the night.

We also work hard to foster an active, caring community where everyone from staff to residents look out for each other. That's the RSL Care way and it helps everyone to relax and make the most out of life.

// We value the security, company and facilities of Baycrest. The staff and workers are very friendly and they can't do enough for you. It's a great place to live! //

TOM AND MAISIE WILSON, RESIDENTS^



This is an image of HomeCare.

## Reassuring choices

When you're considering retirement living, it's good to know that RSL Care provides a flexible range of accommodation options and support services to meet your changing needs. After all, at RSL Care we understand that life is not about one size fits all. It's about individuality, choice and peace of mind. It's working together to find the best solutions to support you.

Behind this understanding is a proud history of caring for and supporting the Service, Ex-Service and broader Australian community. The ANZAC values of mateship, courage and respect that inspired our work more than 75 years ago are today embodied by professionally trained staff who ensure that your experience with RSL Care is the very best it can possibly be.

RSL Care is a not-for-profit charitable care provider that reinvests funds generated from its activities into supporting the Service and Ex-Service community, its dependants and other deserving members of the broader Australian community. With RSL Care, you can feel secure knowing that your retirement is in good hands and that your support is helping us to help others. Now that's reassuring.

Please feel free to contact us on 1300 076 566 to talk about your care and support options, or if you ever find life at home too hard, we can assist on 1300 781 775.



## Your bushland village villa

Superb rural views might seem an unlikely luxury so close to the beaches and bistros of Hervey Bay, but the curtains of your bedroom window will open to it every day. At Baycrest your spacious villa will have one, two or three bedrooms – ensuites are thoughtfully included in the master bedroom of our three bedroom villas. Whichever you choose you're guaranteed an environment as enchanting as the one immediately outside. In creating the layout for these villas our architects sought three essential qualities: to maximise privacy, to ensure security, and to enhance independence. The result is a modern and pleasingly practical home with a superbly functional open plan living area and kitchen, and no stairs. Garage and air conditioning come standard, as does a level courtyard offering sunshine and privacy in equal amounts. The safety question is answered rather emphatically with heavy duty security screens throughout, and the most reassuring feature of a 24 hour emergency call system.

# Plan A

1 BEDROOM

### Specifications\*

Area	42.2m <sup>2</sup>	4.4sq
Garage	-	-
Terrace	14.0m <sup>2</sup>	1.7sq
Patio/Porch	6.5m <sup>2</sup>	0.7sq
<b>Total</b>	<b>62.7m<sup>2</sup></b>	<b>6.8sq</b>



# Plan C

2 BEDROOM +  
1 CAR GARAGE

### Specifications\*

Area	74.2m <sup>2</sup>	8.0sq
Garage	19.8m <sup>2</sup>	2.1sq
Terrace	13.4m <sup>2</sup>	1.4sq
Patio/Porch	6.1m <sup>2</sup>	0.7sq
<b>Total</b>	<b>113.5m<sup>2</sup></b>	<b>12.2sq</b>



\*Dimensions, finishes and layout are indicative only.



# Plan E

2 BEDROOM, STUDY  
+ 1 CAR GARAGE

### Specifications\*

Area	112.0m <sup>2</sup>	12.1sq
Garage	19.0m <sup>2</sup>	2.0sq
Terrace	17.8m <sup>2</sup>	1.9sq
Patio/Porch	13.6m <sup>2</sup>	1.5sq
<b>Total</b>	<b>162.4m<sup>2</sup></b>	<b>17.5sq</b>



# Plan F

2 BEDROOM, STUDY  
+ 1 CAR GARAGE

### Specifications\*

Area	104.9m <sup>2</sup>	11.3sq
Garage	18.5m <sup>2</sup>	2.0sq
Terrace	5.4m <sup>2</sup>	0.6sq
Patio/Porch	7.6m <sup>2</sup>	0.8sq
<b>Total</b>	<b>136.4m<sup>2</sup></b>	<b>14.7sq</b>



\*Dimensions, finishes and layout are indicative only.





DOOLONG ROAD



Baycrest  
site map



# Frequently asked questions about retirement living at Baycrest

## IS RSL CARE AVAILABLE ONLY TO EX-SERVICE PERSONS?

Not at all! We pride ourselves on providing quality aged care services and retirement lifestyle options to all members of the Australian community.

## WHAT IS RETIREMENT LIVING?

Retirement living is a community style, independent living arrangement with specially designed residences to suit the needs of older people. There are many styles of villages and accommodation options in Australia, including independent living villas, units, studios and apartments, with services and facilities varying from village to village. Retirement living is being independent in your own home surrounded by neighbours and friends, with the benefit of maintained gardens and community facilities, as well as the security of a 24 hour emergency call system.

Our offering at Baycrest is integrated, which means if at some stage in the future your care needs change, we can support you with further care.

## WHEN IS THE RIGHT TIME TO MOVE INTO A RETIREMENT VILLAGE?

Moving to a retirement village is a very personal decision that differs for everyone. Only you can decide when the time is right, but don't wait too long! The most frequent comment we hear from our residents is: "We wish we had made the move to Baycrest years ago."

People generally move into a retirement village like Baycrest when they start to feel the family home is too large and the upkeep is too much, which makes downsizing to a retirement village a great option. Other reasons include wanting to be more social or to be in a supportive community of like-minded people.

Baycrest has been designed to meet your accommodation, social and recreational needs. Living in a community with people who have similar interests and hobbies often gives our residents a new lease on life.

## DOES RSL CARE OWN BAYCREST?

Yes, Baycrest was built by RSL Care in 1999. There are 192 villas with residential aged care onsite. All units have been tastefully modernised to provide open plan living.

### IS CARE AVAILABLE AT BAYCREST IF MY NEEDS CHANGE IN THE FUTURE?

RSL Care is an integrated service provider of retirement living, in-home care and support, and residential aged care. To arrange an appointment to find out how you can access care services please phone 1300 076 566.

A residential aged care community is located onsite at Baycrest, providing care and support 24 hours a day. Our team of nursing, personal care and therapy specialists caters for low, high and dementia care needs in a homely environment.

### WILL I 'OWN' MY VILLA AT BAYCREST?

The term 'tenure' describes the legal basis for occupation or ownership rights. Tenure at Baycrest is in the form of a Residence Agreement with RSL Care under which RSL Care grants you a 'licence' to occupy a villa. In exchange for this 'licence' you provide an interest free loan to RSL Care for the market value of the villa. Under this 'licence' arrangement, RSL Care retains ownership of the title that comprises the entire village and signs a contract with each resident granting them a 'licence' over their villa, which is a long-term right to occupy the villa. It operates in much the same way as a lease, except that it is not registered on title, which saves you from having to pay surveying and registration costs. Licence arrangements are very common in retirement villages. We recommend you consult a legal advisor to ensure you fully understand the implications of this arrangement at Baycrest.

### DO I HAVE TO BE RETIRED TO LIVE AT BAYCREST?

You'll obviously have more time to enjoy all our wonderful facilities if you are! But no, many of our residents enjoy working and volunteering after they move in. The only requirement is that at least one person on the resident's agreement has to be 55 or over.

### WHAT IS THE ROLE OF THE RETIREMENT LIVING COORDINATOR?

The Retirement Living Coordinator is responsible for the day to day administration of the village, as well as managing the retirement living team and contractors responsible for property, gardens and grounds maintenance and emergency response. The Retirement Living Coordinator is the primary contact for residents.

### CAN GUESTS STAY WITH US?

Yes, this is your home. Friends and family are very welcome to stay with you in your villa for a time and may use the communal facilities while in your company. Consideration of other residents and their ability to also enjoy these facilities is important to remember when guests are present.

### CAN I BRING MY PET?

At this time, only assistance animals are permitted within Baycrest Retirement Community. Criteria apply.

### MAY WE RENT OR SUB-LET OUR VILLA AT BAYCREST?

No, at Baycrest we want all residents to have peace of mind and security of knowing that everyone in the village has the same degree of commitment to the lifestyle they have chosen.

### WHAT HAPPENS IF I WANT TO GO ON HOLIDAYS?

Easy! Just pack up and go, knowing that your home and garden will be taken care of while you're away.

### ARE THERE ANY OTHER FEES OR CHARGES THAT I NEED TO PAY?

A General Service Charge (GSC) is payable to cover the cost of council and water rates, maintenance of buildings, plant and equipment, common areas, gardens, lawns, energy costs of public and common property areas, village management and other general costs of running and maintaining the village. The GSC does not include charges for personal services such laundry, meals or cleaning the interior of your home. The details and the amount of the GSC and a copy of the village budget are available upon request from your sales consultant.

### HOW IS THE GENERAL SERVICES CHARGE DETERMINED?

The GSC is determined in consultation with the village residents. Charges are set and reviewed annually, and can only be increased in line with inflation or if the residents agree by a special majority.

FOR AN APPOINTMENT WITH OUR FRIENDLY STAFF, PLEASE PHONE 1300 558 648



# Your village at a glance

## LOCATION, LOCATION

- Tranquil bush setting
- Just minutes from downtown Hervey Bay

## NEARBY SHOPPING

- Piabla Place Shopping Centre – Coles Supermarket
- Stockland, Hervey Bay

## NEARBY SPORTS AND ENTERTAINMENT

- Hervey Bay RSL Club
- Boat Club Marina
- Golf Club
- Bowls Club

## NEARBY MEDICAL CENTRES

- Hervey Bay Hospital

## NEARBY TRANSPORT

- Bus stop right outside village

## NEARBY ATTRACTIONS

- Whale watching
- Fishing
- Boating
- Sheltered beaches
- Fraser Island
- Hervey Bay Cinemas

## YOUR BAYCREST COMMUNITY

- Active, friendly and social community
- Actively involved with charity
- Feeling of belonging

## YOUR COMMUNITY CENTRE

- Residents lounge
- Huge recreation room
- Indoor bowls
- Billiards room
- Barbecue area

## YOUR VILLAGE OUTDOORS

- Two landscaped pools
- Men's shed
- Secure caravan parking

## YOUR EXTRA SUPPORT SERVICES

- 24 hour emergency call system
- RSL HomeCare – in home services

## YOUR BAYCREST VILLA

- Bushland and lake views
- One, two and three bedrooms
- Architecturally designed
- Modern exteriors
- Generous open plan living areas
- Open plan kitchen
- Large bedrooms

- Spacious ensuites in three bedroom villas
- Private courtyard
- Stainless steel appliances in some homes
- Air-conditioning and fans
- Modern fittings
- Level design with no stairs

**DISCLAIMER**

The plans, examples and information contained within this brochure are for illustrative purposes only and should not, without further inquiry, be relied upon as to their ultimate accuracy.

\*The images of people used in the brochure are not of the residents who have provided testimonials.

To the extent permitted by law, RSL Care Limited will not be responsible for any loss or damage that may be incurred as a result of your reliance upon this brochure.





## Places of interest

- 1 Baycrest Retirement Community
- 2 Stockland Shopping Centre
- 3 Pialba Place Shopping Centre
- 4 RSL Club
- 5 Golf Club
- 6 Bowling Club
- 7 Boat Club
- 8 Hervey Bay Hospital
- 9 Hervey Bay Cinemas

# Baycrest

Retirement Community at Hervey Bay

Call **1300 558 684** to arrange an inspection of our display homes at 99 Doolong Road, Kawungan Hervey Bay QLD 4655

[www.rslcare.com.au](http://www.rslcare.com.au)



### Directions

You can access Baycrest Retirement Community via Main Street which runs the length of Hervey Bay, Doolong Road comes off Main Street.